PUBLIC AGREEMENT (OFFER)

for boxing training and physical fitness services at Bronx Boxing clubs

Informational translation. In case of any discrepancy, the Kazakh and Russian texts prevail (clause 10.9).

Astana

Version approved: 25 September 2026. This version takes effect on the date of its publication at www.bronx.kz: «26» September 2026.

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1. GENERAL PROVISIONS

1.1. Service Providers. This Public Agreement (the “Agreement”) is published at www.bronx.kz and made available at the reception desks of the Bronx Boxing Studios by the following persons, each acting as an independent offeror and service provider **solely in respect of its own Studios**: - **Individual Entrepreneur “BRONX”** (Irgaliyeva Lazzat Maratovna, IIN 820416402174) — in respect of the Studios at: 18 Dostyk Ave., Moskva Business Center, 4th floor, Astana; 38 Alikhan Bokeikhan St., Astana; - **IE “TURLUBAYEVA”** (IIN 910211450466) (the “Franchisee”) — in respect of the Studio at 28 Amanzholov St., Astana. The Franchisee provides the Services under the Bronx Boxing trademark on the basis of a complex business licence (franchise) agreement with IE “BRONX”.

The details of each service provider are set out in clause 10.10 and Appendix 1.

The Agreement is a public contract and a public offer within the meaning of Articles 387, 395 and 396 of the Civil Code of the Republic of Kazakhstan (the “Civil Code”).

1.2. Who Is the Client’s Service Provider. In this Agreement, the “Club” or the “Provider” means the person listed in clause 1.1 that operates the Studio selected by the Client when purchasing a Membership, a Trial Session or a Single Visit. The Provider’s name is stated at registration, on the receipt and in the payment confirmation. The Agreement is concluded between the Client and that Provider.

1.3. Addressees. The offer is addressed to any individual with full legal capacity and to any legal entity purchasing the Services for its employees (the “Client”).

1.4. Acceptance. The Agreement is concluded when the Client performs either of the following: - pays for any Service of the Club; - signs the Application for Accession to the Agreement (the “Application”) on paper or electronically via the TrustMe service (clause 10.2).

Booking a trial session via WhatsApp or by phone is a preliminary request; the Agreement in respect of the Trial Session is concluded upon its payment.

1.5. Mandatory Review. Before the first session, the Client must review the Agreement, the Club Rules, the Price List and the Privacy and Personal Data Policy, and sign the Application containing the questionnaire, the acknowledgement of risks and separate consents (form — Appendix 2).

1.6. Membership for Another Person. The Client may purchase a Membership for another person, including a minor (the “Participant”). The Client warrants that the Participant (or, for a minor, the legal representative) has reviewed the Agreement and the Club Rules, and is liable for breaches committed by the Participant to the extent provided by the law of the Republic of Kazakhstan.

1.7. Definitions. - **Participant** — an individual entitled under a Membership to attend sessions (the Client or another person). - **Membership** — the right to attend sessions of a certain Programme for a certain period and/or number of sessions, recorded in the Club’s CRM system. - **Programmes** — the Club’s training formats: - children’s: *Baby* (ages 4–7), *Kids* (ages 8–12), *Teens* (ages 13–17); - adult (18+): *Fight* (classic boxing, contact format), *Fire* (non-contact boxing fitness), *Girls* (boxing for women), as well as personal and split training.

The current list and format of Programmes are set out in the Price List and the Club Rules. - **Group Session** — a scheduled group training led by a coach. - **Personal / Split Training** — training of one / two or three Participants with a coach by prior booking. Personal training is provided by standard and VIP-category coaches; the price depends on the coach category and is set by the Price List. - **Sparring** — a training bout involving

contact; permitted only as provided in section 3. - **Trial Session** — a one-time introductory session on Price List terms. - **Single Visit** — a one-time session without a Membership. - **Guest Visit** — a one-time visit by a person invited by a Participant, on Price List and Club Rules terms. - **Joining Fee** — a fixed fee charged when purchasing a subscription-format Membership (clause 5.6). - **Price List** — the list of the Club's Services and prices published on the website and at the Studios. - **Club Rules** — mandatory rules of attendance, conduct and safety.

1.8. Amendments. The Club may amend the Agreement, the Club Rules and the Price List by publishing a new version. A new version applies to Memberships purchased after it takes effect. Amendments do not worsen the terms of Memberships already paid for (term, number of sessions, price, Programme, Studio), except for changes mandatory by law.

1.9. Separate Liability of Providers. Each provider listed in clause 1.1 is independently liable to the Client under the Agreement concluded with it: it provides the Services, accepts payment, issues receipts, handles claims and makes refunds. IE "BRONX" is not a party to agreements concluded by Clients with the Franchisee and does not accept payment for the Franchisee's Services, and vice versa, except as expressly provided by the law of the Republic of Kazakhstan. Claims concerning the Studio at 28 Amanzholov St. are addressed to the Franchisee using the details in clause 10.10.

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2. SUBJECT MATTER AND TERMS OF SERVICE

2.1. Subject Matter. The Club undertakes to provide the Participant with boxing and boxing-fitness training under the selected Programme, and the Client undertakes to pay for it on the terms of the Agreement and the Price List.

2.2. Scope of Services. - *Core services* (included in the Membership price): group sessions of the selected Programme according to the Studio schedule, use of Studio equipment (bags, pads, skipping ropes, etc.) and changing rooms. - *Additional services* (paid separately): personal and split training, equipment rental/sale, other services per the Price List.

2.3. Schedule and Coaches. The schedule is published on the website and/or at the Studio. The Club may replace a coach or reschedule individual sessions with at least 24 hours' prior notice to Participants, except in the event of a coach's sudden illness or an emergency. A session cancelled at the Club's initiative is compensated, at the Client's choice, by extending the Membership, an additional session or a recalculation.

2.4. Age Requirements. - *Baby* — ages 4 to 7 inclusive; *Kids* — ages 8 to 12 inclusive; *Teens* — ages 13 to 17 inclusive. - Adult Programmes (*Fight*, *Fire*, *Girls*) — from age 18. Minors are not admitted to adult Programmes and groups. - Personal and split training for minors follows the methods and restrictions of the children's Programme matching the Participant's age. - The age Programme is determined by the Participant's age on the date of purchase of the Membership. If the Participant reaches the age of the next Programme during the Membership, the Participant may complete the Membership in the current group; transfer takes place at the next purchase or earlier by the coach's decision. - In the *Baby* Programme, the legal representative (or an adult authorised by them) remains at the Studio for the entire session. - The Agreement in respect of a minor is concluded and paid for by the minor's legal representative acting as the Client.

2.5. Equipment. The Participant must use hand wraps and boxing gloves. For partner work and sparring the following are mandatory: headgear, mouthguard, hand wraps, gloves, groin protection (for men and boys), and any other protection required by the coach. Entering the ring or sparring without mandatory equipment is prohibited. The Club may refuse admission to an exercise or session to a Participant without the required equipment; such refusal does not constitute a failure to provide the Service.

2.6. Membership Freeze. The availability, duration and grounds of a freeze depend on the Membership type under the Price List and the Club Rules. A freeze is charged per the Price List. In case of illness or injury, the Membership is frozen free of charge for the period confirmed by a medical document, provided the document is submitted within 3 calendar days of the onset of the illness (injury).

2.7. Visiting Other Studios. A Studio not specified in the Membership may be visited only if expressly provided by the Membership type or by agreement with the administrator subject to availability, and only at Studios of the same Provider. A Membership purchased from IE "BRONX" does not entitle the holder to visit the Franchisee's Studio, and vice versa, unless otherwise provided by a separate Membership condition published in the Price List.

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3. HEALTH, SAFETY, SPARRING

3.1. Nature of Training. The Client (legal representative) acknowledges that boxing is a contact sport associated with an increased risk of injury (bruises, cuts, hand injuries, concussion, etc.). The *Fire* and *Baby* Programmes are non-contact and involve no strikes to a partner.

3.2. Health Information. Before the first session, the Client (legal representative) states in the Application the Participant's known contraindications, injuries and conditions. The Client is responsible for the accuracy of this information.

3.3. Medical Clearance. The Participant (legal representative) independently assesses their health and fitness to train, including with reference to the List of Medical Contraindications (appendix to the Club Rules), and consults a doctor if necessary. A medical certificate is not required to attend sessions, except for: - sparring in the *Fight* and *Teens* Programmes; - participation in competitions (clause 3.7).

Without a certificate, the Participant is admitted in these cases only to sessions without sparring.

3.4. Sparring. Sparring takes place only: - by the decision and under the direct supervision of the coach; - in full protective equipment, and in the *Fight* and *Teens* Programmes — also with a medical certificate (clause 3.3); - for minors — with a separate written consent of the legal representative to sparring.

No sparring or contact partner work takes place in the *Baby* Programme. In the *Kids* Programme only training (technical) sparring is permitted, under the coach's supervision, without power strikes to the head, with partners matched by age, weight and skill level.

The Participant may decline sparring at any time without consequences for the Membership.

3.5. Removal. The coach may remove a Participant from a session in case of signs of illness, injury, alcohol or other intoxication, or breach of safety rules. Removal on these grounds does not entitle the Client to a refund of the session, unless the injury was caused by the Club's fault.

3.6. First Aid. The Club provides a first-aid kit and calls emergency medical services. The Participant must immediately inform the coach of any injury or deterioration of wellbeing.

3.7. Competitions. Participation in competitions is not part of the Services under the Agreement and takes place by separate decision of the Participant or, for a minor, the legal representative. Conditions: - a medical certificate or clearance as required by the competition organiser; - for a minor — a separate written consent of the legal representative to participation and travel, specifying the competition, dates, venue and accompanying person; for travel outside the Republic of Kazakhstan — consent in the form required by law; - entry fees, travel, accommodation and meals are paid by the legal representative (Participant); - a coach accompanies a minor on the basis of a written instruction from the legal representative.

Competitions are organised and conducted by their organiser.

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4. REFUSAL OF ADMISSION

4.1. The Club may refuse a Participant admission to a session or suspend a Membership in case of: - medical contraindications or absence of a medical certificate where it is mandatory; - alcohol, drug or other intoxication; - gross or repeated (after written warning) breach of the Club Rules; - non-payment of the next instalment or subscription payment; - temporary closure of the Studio for reasons beyond the Club's control (accident, utility outage, acts of public authorities). In this case the Membership is extended by the closure period.

4.2. The Club notifies the Client of a suspension on grounds of breach in the manner set out in clause 10.1.

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5. PRICE AND PAYMENT

5.1. Price. The price of the Services is determined by the Price List in effect on the date of payment. The full Membership price, including the Joining Fee (if applicable), is disclosed to the Client before payment.

5.2. Payment Methods. Cash or cashless payment at the Studio, via a payment link, or through payment services specified by the Club. Payment is credited directly to the account of the Provider of the selected Studio.

The Provider issues a fiscal receipt in its own name for each payment. Each Provider applies its own Price List; prices at Studios of different Providers may differ.

5.3. Annual Membership Paid in Instalments. If the Price List provides for an annual Membership paid in instalments: - on purchase, the Client makes a first payment equal to two monthly instalments; - subsequent instalments are paid monthly no later than the dates in the payment schedule, by any available method (no card binding required); - the payment schedule and the total Membership price are fixed at purchase and sent to the Client; - each instalment is a prepayment for the following period; access to the Services is provided only within the paid period; - if an instalment is not paid on the scheduled date, access is suspended from the next day until payment; the Membership is not extended for the suspension period; - if instalments are not paid by the end of the Membership term, the Agreement terminates upon expiry of the term; unpaid instalments are not recovered from the Client.

Payment in instalments is not a loan or credit; no interest, penalties or fines are charged for non-payment. If the Client withdraws from the Membership, settlement is made under clause 6.4.

5.4. Subscription (Recurring Payments). If the Client purchases a Membership in subscription format with automatic debiting: - the amount and frequency of debits and the Joining Fee are disclosed to the Client before purchase; - the subscription may be cancelled at any time no later than 3 calendar days before the next debit, via the administrator, e-mail or the subscription management link; - the Club gives at least 30 calendar days' notice of a change in the subscription price; the Client may cancel the subscription without consequences before the change takes effect.

5.5. Trial Sessions, Single Visits and Guest Visits are paid per the Price List. Each Participant is entitled to no more than one Trial Session per Programme, unless the terms of a promotion provide otherwise.

5.6. Joining Fee. When purchasing a subscription-format Membership, a Joining Fee is charged in the amount set by the Price List on the date of purchase. The Joining Fee covers the Participant's registration and the introductory safety briefing, is shown as a separate item on the receipt and is charged once when the subscription is purchased; it is charged again when a new subscription is purchased after cancellation. A change in the Joining Fee applies only to subscriptions purchased after the change.

5.7. Price Changes do not apply to Memberships already paid for or to the agreed payment schedule of an instalment Membership.

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6. WITHDRAWAL AND REFUNDS

6.1. Right of Withdrawal. The Client may withdraw from the Agreement (Membership) at any time, subject to paying the Club for Services actually provided and expenses actually incurred, in accordance with the Civil Code and consumer protection legislation.

6.2. Start of Membership. A Membership is deemed started on the date of the first session or on the automatic activation date specified in the Membership terms (not earlier than 14 calendar days after payment), whichever is earlier.

6.3. Withdrawal Before Start. The full amount paid is refunded.

6.4. Withdrawal After Start. The amount paid is refunded less: - the Joining Fee (if applied and the first session has taken place); - the cost of Services used.

The cost of Services used equals the number of sessions actually attended (including sessions deemed held under clause 6.8) multiplied by the Single Visit price of the relevant Programme per the Price List on the date the Membership was paid. The cost of Services used may not exceed: - for time-based Memberships — the price of a monthly Membership of the same Programme per the Price List for the period actually used (a partial month pro rata to calendar days); - for session-based Memberships — the price paid for the Membership.

If the calculation produces a negative amount, no refund is made; no additional payment is charged to the Client. This method applies to all Membership types, including annual, instalment, subscription and promotional Memberships.

6.5. Example. A monthly unlimited Membership was paid at KZT 30,000; the Single Visit price is KZT 4,000. The

Client attended 3 sessions and withdrew on day 10. Cost of visits: 3 × 4,000 = KZT 12,000. Cap: 10 days of a monthly Membership = KZT 10,000. The lower amount, KZT 10,000, is retained; KZT 20,000 is refunded. Prices in the example are illustrative.

6.6. Medical Grounds. Upon presentation of a medical document confirming inability to continue training, the cost of Services used is calculated pro rata to the period used (for session-based Memberships — pro rata to sessions used) without applying the Single Visit price.

6.7. Trial Sessions and Single Visits. If a booking is cancelled at least 12 hours before the session — full refund or rescheduling. In case of a no-show without notice, the Service is deemed provided.

6.8. Personal and Split Training. Cancellation or rescheduling — at least 12 hours before the start; in case of later cancellation or no-show, the session is deemed held. Unused paid sessions of a package are refunded under clause 6.4.

6.9. Transfer of a Membership to another person is permitted on the Client's request if provided by the Membership type, on Price List terms.

6.10. Refund Procedure. A refund request is submitted at the Studio or to the Club's e-mail and must state: full name, Membership type, grounds and bank details for the refund. Refunds are made within 10 calendar days of receipt of the request with correct details, using the original payment method unless agreed otherwise.

6.11. Calculation of Deductions. On the Client's request, the Club provides a detailed written calculation of the refund, listing deductions and their cost per the Price List.

6.12. This section does not limit the Client's rights under the consumer protection legislation of the Republic of Kazakhstan.

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7. RIGHTS AND OBLIGATIONS OF THE PARTIES

7.1. The Client (Participant) is entitled to: - receive Services of proper quality within the paid Membership; - receive information about the schedule, coaches, prices and Club Rules; - submit complaints and claims; - withdraw from the Agreement under section 6.

7.2. The Client (Participant) must: - comply with the Agreement, the Club Rules, the coach's instructions and safety rules; - provide accurate information about themselves and their health; - pay on time; - use proper equipment; - treat the Club's property with care and compensate damage caused through their fault; - (legal representative) ensure the child's timely arrival and pick-up; the Club is not responsible for the child outside session time or outside the Studio premises.

7.3. The Participant must not: - spar or do partner work without the coach's permission; - train other persons or provide paid services at the Studio without the Club's written consent; - photograph or film other Participants (especially minors) without their consent; - collect or use contact details of other Participants or Club staff to promote third-party or competing services; - behave aggressively, abusively or in a discriminatory manner.

7.4. The Club may: - set the Club Rules and the schedule; - require a medical certificate in the cases set out in section 3; - restrict access on the grounds in section 4; - send notices under clause 10.1.

7.5. The Club must: - provide the Services through appropriately qualified coaches; - keep equipment in good order and premises compliant with sanitary and safety requirements; - conduct an introductory safety briefing; - comply with consumer protection and personal data legislation.

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8. LIABILITY

8.1. The Parties are liable in accordance with the law of the Republic of Kazakhstan.

8.2. The Club is not liable for harm resulting from: - the Participant's breach of the Club Rules, safety rules or the coach's instructions; - inaccurate health information provided by the Participant; - intentional acts of third parties, including other Participants, where the Club is not at fault; - force majeure.

8.3. The Club's liability for harm to life and health caused by defects in the Services is determined by the law of

the Republic of Kazakhstan and is not limited by this Agreement.

8.4. The Club does not guarantee specific sporting results (rankings, competition wins, weight loss, etc.).

8.5. The Club is not responsible for items left outside lockable lockers or valuables not handed over to the administrator.

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9. TERM AND TERMINATION

9.1. The Agreement remains in effect until the end of the Membership or full performance of the Parties' obligations.

9.2. The Client may withdraw from the Agreement under section 6. The Agreement terminates on the date the Club receives the request.

9.3. The Club may unilaterally withdraw from the Agreement, notifying the Client under clause 10.1, in case of: - gross or repeated (after written warning) breach of the Club Rules, including a breach endangering the life and health of other Participants or staff; - aggressive, abusive or conflict-provoking behaviour of the Participant (legal representative) towards other visitors or staff; - closure of the Studio or Programme, or other inability to provide the Services for reasons for which the Club is responsible.

9.4. Refund on the Club's Withdrawal. In the first and second cases of clause 9.3, the refund is made under section 6. In the third case, the Client receives a pro rata refund of the unused period (sessions) without applying the Single Visit price and without deducting the Joining Fee; or, at the Client's choice, the Membership is transferred to another Studio of the same Provider.

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10. FINAL PROVISIONS

10.1. Notices. The Club's notices are sent to the phone number (SMS, WhatsApp) or e-mail provided by the Client and are deemed received on the day of sending. The Client's legally significant notices (withdrawal, refund, claim) are submitted in writing at the Studio or to the Club's e-mail.

10.2. Electronic Signing. The Parties recognise signing of the Application and other documents via the TrustMe service (one-time SMS code, Face ID or digital signature, including via eGov Mobile) as equivalent to a handwritten signature. The phone number stated in the Application belongs to the Client; actions performed using this number are deemed the Client's actions. The service's signing log (date, time, phone number, IP address) is recognised as proper evidence. The Application is sent to the Client for signature only from the account of the Provider with which the Agreement is concluded.

10.3. Personal Data. The Club processes the personal data of the Client and the Participant in accordance with the Law of the Republic of Kazakhstan "On Personal Data and Their Protection" and the Privacy Policy. Consent to processing is given separately from acceptance of the Agreement. Each Provider is the owner and operator of its Clients' personal data. Requests received via www.bronx.kz, WhatsApp or the Bronx Boxing phone numbers are received by IE "BRONX" and passed to the Franchisee if the Client has selected the Franchisee's Studio. By giving consent, the Client agrees to such transfer solely for booking and providing the Services. Health information is processed only for admission to sessions and safety, to the minimum extent necessary. Personal data are stored in a database located in the Republic of Kazakhstan.

10.4. Photo and Video. Video surveillance may be conducted at the Studios for safety purposes, with warning signs displayed. A Participant's recognisable image may be used in advertising only with their separate consent, and for a minor — with the separate written consent of the legal representative. Consent may be withdrawn at any time.

10.5. Force Majeure. The Parties are released from liability for non-performance caused by force majeure. The Membership is extended by the period during which the Services could not be provided.

10.6. Disputes. A claim is considered within 10 working days of receipt. If no agreement is reached, the dispute is resolved in court under the Civil Procedure Code of the Republic of Kazakhstan, subject to the consumer's right to choose jurisdiction.

10.7. Intellectual Property. Trademarks, Programme names, training materials and content of the Club are the

intellectual property of IE “BRONX” (used by the Franchisee under the franchise agreement) and may not be used by the Client without the right holder’s written consent.

10.8. Composition of the Agreement. Integral parts of the Agreement: Appendix 1 (List of Studios), Appendix 2 (Application form), the Club Rules, the Price List, the Privacy and Personal Data Policy.

10.9. Language. The Agreement is published in Kazakh and Russian; both texts are equally authentic. The English translation is for information only; in case of discrepancy, the Kazakh and Russian texts prevail.

10.10. Provider Details.

Provider for the Studios at 18 Dostyk Ave. (Moskva Business Center, 4th floor) and 38 Alikhan Bokeikhan St.: IE “BRONX” Name: Irgaliyeva Lazzat Maratovna IIN: 820416402174 Certificate of State Registration of IE: series 6205 No. 0001858 dated 29.09.2014 Legal address: 38 Alikhan Bokeikhan St., NP-3, Astana, Republic of Kazakhstan Bank: Kaspi Bank JSC BIC: CASPKZKA IBAN: KZ20722S000014461794 Beneficiary code (KBe): 19 Phone: +7 747 705 8888 E-mail for requests and claims: bronxkz@gmail.com

Provider for the Studio at 28 Amanzholov St. (Franchisee): IE “TURLUBAYEVA” IIN: 910211450466 Legal address: 25 Alikhan Bokeikhan St., apt./office 323, Astana, Republic of Kazakhstan Bank: Kaspi Bank JSC BIC: CASPKZKA IBAN: KZ29722S000047663568 Beneficiary code (KBe): 19 Phone: +7 747 700 8886 E-mail for requests and claims: bronxkz@gmail.com (shared network address; requests concerning the Franchisee’s Studio are forwarded to the Franchisee)

Network website: www.bronx.kz

APPENDIX 1. LIST OF STUDIOS

No.	Studio	Address	Provider
1	Bronx Boxing — Moskva BC	18 Dostyk Ave., Moskva Business Center, 4th floor, Astana	IE “BRONX”
2	Bronx Boxing — Bokeikhan	38 Alikhan Bokeikhan St., Astana	IE “BRONX”
3	Bronx Boxing — Amanzholov (franchise studio)	28 Amanzholov St., Astana	IE “TURLUBAYEVA”, IIN 910211450466

Provider details — clause 10.10 of the Agreement.

APPENDIX 2. APPLICATION FORM

The form of the Application for Accession to the Agreement (including information about the Client and the Participant, Membership terms, acknowledgement of risks and separate consents) is approved by each Provider, published at www.bronx.kz and at the Studios, and forms an integral part of the Agreement.